Payment methods

PAYMENT CARD

All payments will be effected in Serbian currency – dinar (RSD). The amount your credit card account will be charged for is obtained through the conversion of the price in Euro into Serbian dinar according to the current exchange rate of the Serbian National Bank. When charging your credit card, the same amount is converted into your local currency according to the exchange rate of credit card associations. As a result of this conversion there is a possibility of a slight difference from the original price stated in our web site.

In the name of Ticket Vision, we are committed to protecting the privacy of all our customers. We collect only the necessary, basic information about customers / users and information required for business and informing the user in accordance with good business practices, in order to provide quality services. We give customers a choice, including the possibility to decide whether they want to or not to be deleted from mailing lists used for marketing campaign. All data about users / buyers are strictly confidential and available only to employees who need such information for their work. All employees of the Ticket Vision (and business partners) are responsible for respecting the privacy protection principles.

When entering payment card information, confidential information is transmitted through the public networks using secure (encrypted) SSL protocols and PKI systems, which is currently state-of-the-art cryptographic technology. Payment information security is guaranteed by the payment card processor, so the complete billing process is done in a secure environment. At no time is payment card information available to our system.

In the event of a refund to a customer who previously paid for a ticket using a payment card, whether partially or in full, and regardless of the reason for the refund, Ticket Vision will process the refund exclusively via DINA, American Express, VISA, EC/MC, and Maestro payment methods. This means that the bank will return the funds to the cardholder's account.

For the purpose of protection of both parties, Ticket Visionin certain circumstances (if the transaction check detect any suspicious activity) contacts the buyer for additional information – credit card scan (showing the last four numbers). If you do not accept the above stated terms and conditions, you can ask for a refund or decide to purchase tickets directly at one of our ticket sale locations.

Legal entities - payment by pro-invoice

To order and pay for tickets by a pre-invoice for a legal entity, it is necessary to send the following information to the e-mail address callcenter@tickets.rs : company name, post address, TAX ID (PIB) and e-mail address to which our service should send the pre-invoice. It is also necessary to emphasize for which event the tickets are required, the quantity of tickets and the price category of the tickets for which a pre-invoice is needed.

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